



## STERLING WOODWORKS

CUSTOM KITCHEN AND FURNITURE BUILDERS

### Sterling Woodworks Products Warranty

Sterling Woodworks LLC hereby warrants to the original purchaser, that all cabinets and accessories are free from defects in materials and workmanship.

This warranty runs for as long as you own your home and begins upon the date of delivery to you. The warranty set forth herein is limited to the first and original buyer and is not transferable thereafter. This warranty is expressly limited to repair or replacement of the defective part at the discretion of the manufacturer and does not include labor for removal or replacement.

#### **What this limited warranty does not cover (Exclusions):**

- Installed or used outdoors
- Used for purposes for it is not designed or intended
- Has been subject to misuse, vandalism, abuse, negligence, accident, or unauthorized modifications
- Which has been improperly installed, cleaned, or maintained
- Which has been subjected to improper temperature, moisture and/or humidity extremes
- Damaged by fire, flood, or acts of God
- Varying in color and characteristics due to age, sunlight, smoking, or other environmental conditions

Natural woods may vary in texture, color, and woodgrain, and exhibit subtle changes as they age. For example, wood joints may eventually have visible cracking around the joint area and cabinet color may darken or lighten over time. These variations are considered to be the nature of the material in relation to its environmental exposure and are not covered under this warranty.

In no event shall the manufacturer be liable for incidental or consequential damages to the purchaser or to any third party, including, without limitation, damages arising from personal injury, lost profits, or loss of business opportunity.

#### **Sole and exclusive remedy:**

In the event of a defect in the workmanship or materials of a product or product component occurring during the warranty period described above, we will, at our option, repair or replace any defective product or product component. If it is not commercially feasible to repair or replace a defective product, we may provide a credit towards a similar type of product sold by us.

By way of example, but not limitation, the following costs and expenses are not covered by this limited warranty. 1) Labor costs for the original installation, removal, or reinstallation of the

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product or defective part thereof; 2) Labor costs or material charges for the removal, reinstallation, repainting, refinishing or replacement of any other items or building materials which must be removed, replaced, reinstalled, or refinished in order to repair or replace the defective product or component. For example, costs associated with the following will not be reimbursed: counters, sinks, tiles, flooring, accessories, appliances, or plumbing fixtures. When a claim for warpage, joint separation or wood growth is submitted, we may, at our option and after inspection, defer action for up to 12 months to allow the product to acclimate to the installed environment. Further, we reserve the right to modify or alter any product design, specifications, or materials without obligation to make similar changes to products previously manufactured by us.

The repair or replacement remedies offered by us under this limited warranty are contingent on the current product offerings of styles and construction options within our product line at the time a warranty claim is made. If a valid warranty claim is filed for an obsolete product, we reserve the right, at our sole option, to honor its repair or replacement obligations under this limited warranty by either: 1) replacing the affected product or component with a new product or component of the same or approximate style or color from our current product line or offerings; or 2) replacing the affected product or component to achieve a uniform appearance with a similar or comparable product style or approximate color of the originally purchased style. If a product or component are replaced or repaired, we cannot guarantee an exact match with the finish or appearance of other products or fixtures installed at your dwelling. This is due to changes that may occur during the product's natural aging process, affecting its color, finish, and/or grain.

#### **How to obtain warranty services:**

This limited warranty can also be found online at [www.sterlingwoodworks.com](http://www.sterlingwoodworks.com). To obtain more information or to make a claim under this warranty, contact one of our representatives, who will arrange for inspection of the product. A dated sales receipt as proof of purchase is required to obtain benefits from this limited warranty.

Sterling Woodworks, LLC

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